Correction Recording Script

Today's date is _____ and the time is _____

My name is _____ with Legacy Assurance and I have with me
Mr./Mrs._____

Do I have your permission to record this call?

Will you please state the last four of your social security number confirming this is your account?

What we are doing today is a correction recording to update your banking information so that you can continue your membership with Legacy Assurance.

The name on the account is_____.

The financial institution name is_____.
The routing number is_____.

The account number is_____.

The next draft date is _____.

Due date of each Month **(Circle One)**:   1st 3rd 5th 10th 15th 20th 25th

Mr. /Mrs. _____ can you please state your name agreeing to these terms of payment?

Thank you.

(End Recording)